

1.4 QUALITY POLICY

POLICY STATEMENT

Novitas Chem Solutions operates in a manner that consistently meets or exceeds the quality standards set by our stakeholders. To achieve this, we are committed to the continuous improvement of our management system, operations, equipment, products, and services provided by our company.

AIMS AND OBJECTIVES

We recognize that the quality of our products and services are determined by our customers' needs and expectations. Our objectives are to:

- Identify the changing needs and expectations of our customers
- Develop and maintain processes and procedures that ensure that these changes are accommodated
- Achieve efficiency in our operations, attention to detail, and responsiveness to customer priorities
- Provide quality products and services on time, and within budget
- Provide an employment environment where continuous improvement is encouraged.

RESPONSIBILITIES

We, as a company, will:

- Train all employees and contractors to identify areas where improvement can be achieved
- Remove wasteful and non-value-added steps and time in our processes where feasible
- Strive to ensure that customer and stakeholder satisfaction is achieved at all times
- Support the adoption of appropriate quality systems and management principles in order that all stakeholders benefit from this commitment to quality.

Employees are expected to:

- Assist and cooperate in ensuring that this policy is followed
- Actively participate in the adherence of this company to the achievement of the goals and objectives of this policy.

Liwen Wei

President and CTO

Novitas Chem Solutions, LLC